



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 2, 2012

MR. BRUCE WALKER
WARRANTY MANAGER
COMMERCIAL VEHICLE GROUP
200 NATIONAL DRIVE
VONORE, TN 37885

NVS-215kjs
12E-018

Subject: SEAT BASE JOINT WELD

Dear MR. WALKER:

This letter serves to acknowledge Commercial Vehicle Group's (CVG) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the equipment listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CVG/HP AIR SUSPENSION SEAT/9999

Mfg's Report Date: April 19, 2012

NHTSA Campaign Number: 12E-018
Components: SEATS

Potential Number of Units Affected: 215

Summary:

COMMERCIAL VEHICLE GROUP (CVG) IS RECALLING CERTAIN AFTERMARKET HP MODEL AIR SUSPENSION DRIVER SEATS MANUFACTURED BETWEEN DECEMBER 20, 2011, AND FEBRUARY 2, 2012, SOLD FOR USE ON VARIOUS HEAVY DUTY TRUCKS. THE SEAT BASES CONTAIN A POTENTIALLY DEFECTIVE WELD JOINT THAT MAY ALLOW THE SEAT TO BUCKLE UNEXPECTEDLY.

Consequence:

AN UNEXPECTED MOVEMENT OR COLLAPSE OF THE DRIVER'S SEAT COULD AFFECT VEHICLE CONTROL, INCREASING THE RISK OF A CRASH.

Remedy:

CVG WILL NOTIFY OWNERS ON OR ABOUT MAY 30, 2012. THE SEATS WILL BE INSPECTED BY DEALERS TO DETERMINE IF THE WELDS WERE DONE ROBOTICALLY. SEAT BASES WILL BE REPLACED FREE OF CHARGE. OWNERS MAY CONTACT CVG AT 1-800-222-7328.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

CVG must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customer's name and address.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement